

AN INTRODUCTION TO THE SINGULARITY PROCESS PLATFORM™ (1 DAY)

Singularity

Singularity increases the performance and agility of business processes by rapid implementation of its industry-leading Business Process Management (BPM) and Case Management products.

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This 1-day course presents the basic concepts of Business Process Management (BPM) and illustrates how the Singularity Process Platform™ delivers on BPM's promise.

Participants learn the scope of the Platform's capabilities and applicability and have the opportunity through a hands-on exercise to explore the basic features of the Singularity Process Platform™ graphical design environment.

OBJECTIVES

The objectives of this course are to allow attendees to:

- Understand the fundamentals of Business Process Management (BPM)
- Identify the main components of the Singularity Process Platform™
- Identify and understand Platform terminology
- Get familiar with the Platform's concepts and development environment
- Explore the Platform through a live demonstration
- Explore the benefits of working with Singularity (aimed at Partners / Resellers)

COURSE UNITS

- What is Business Process Management?
- Introduction to the Singularity Process Platform™
- Features and Benefits of the Platform
- Platform Demonstration
- Fundamentals of building a typical Business Process Map using the Platform
- Using the Process Builder (graphical process design tool) – Practical Session
- Working with our Customers / Partners / Resellers (whats in it for you?)

TARGET AUDIENCE

- Singularity Customers (Customers, Partners, Re-Sellers, etc)
- New Singularity Employees

COURSE PREREQUISITES

- None

